BOARD OF DIRECTORS

Legal Services of Southern Missouri’s (LSSM) Board composition is regulated by 45 CFR §1607. Our governing body must reasonably reflect the interests of eligible clients and be made up of members who are supportive of the Legal Services Corporation Act. They must have an interest in, and knowledge of, the delivery of quality legal services to the poor. The Board must have at least 60 percent attorney members. A majority of the Board are appointed by The Missouri Bar. At least one-third of the Board must be client members. These individuals must be eligible to be LSSM clients and are appointed by a variety of groups designated by LSSM.

**President** - James T. Crump  
Crump Law Offices

**Vice President** - Mary Boner  
Attorney at Law

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The Law Offices of Palmer Oliver P.C.

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Styron Shilling

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Williams Law Offices, LLC

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OUR MISSION

“To provide quality legal representation and advice to low-income individuals and families to ensure equal access to justice in civil matters.”

The names of clients profiled in this report have been changed.
Dear Friends,

The year 2020 was a year like no other. As the coronavirus moved quickly across southern Missouri, Legal Services of Southern Missouri (LSSM) was forced to quickly adapt to this fast-changing reality.

The move from closing offices to working remotely also meant a suspension of walk-in traffic and a shift to Zoom, telephone and web-based work. It also meant that LSSM’s community education and outreach programs were put on hold. In a matter of weeks, it became apparent that our client community was growing quickly. Calls for our legal help would not just be from families long involved in poverty; we saw many more southern Missouri families needing our help and would be eligible for our services for the first time.

While I saw unprecedented demand and enormous challenges, I saw our staff and volunteers rise to meet the demand for services. I saw our staff transform and learn how to have thousands of phone calls ring from house to house so we could continue providing services from home. When courts closed except for emergency matters, our staff shifted its work and stepped up to handle those emergency cases to ensure access to justice. We learned how to practice law virtually, checking on and communicating with our clients through every remote platform available.

The impact of COVID-19 on LSSM and its staff rolled through our organization like a spring tornado. Fortunately, LSSM’s experienced and talented staff were more than up to the task. Our funders remained faithful, and our partners remained true. As COVID-19 challenged us, we worked hard providing quality legal aid to many clients, making positive and meaningful differences in their lives.

To our friends and supporters, thank you! By contributing this past year, you allowed us to do what we do. By volunteering, you helped us expand our services. By collaborating with us you helped change our community for the good. Together we are making a difference!

Thank you for supporting LSSM!
Sincerely,

Daniel R. Wichmer
Executive Director
Sarah is a breast cancer survivor with reconstructive surgery with implants who Legal Services of Southern Missouri (LSSM) assisted in obtaining Medicaid benefits. A few years after her cancer, she started becoming ill, being fatigued, gaining weight and losing hair until she could no longer work. Her cancer had not returned, and doctors could not find out what was wrong. They suspected breast implants, but Sarah did not have insurance to pay for specialists. Sarah had been denied Medicaid several times before. LSSM assisted Sarah with a new Medicaid application working with her medical providers at Jorden Valley in obtaining additional medical records and letters explaining her need for Medicaid. Finally, she was approved and is starting to receive the care she needs.

Maria’s eight-year-old autistic son was found to be disabled by the Social Security Administration (SSA) in 2014. Years later, the SSA notified Maria that the disability benefits would terminate because of the child’s medical improvement. Maria contacted Legal Services of Southern Missouri (LSSM) for help because the child’s autism and ADHD greatly limited his abilities. LSSM helped Maria gather the necessary evidence to convince SSA that her son’s disability benefits should continue.
Tom was referred to Legal Services of Southern Missouri (LSSM) by Career Services at the Missouri Career Center. Tom had a suspended driver’s license for a period of ten years from a 2012 DUI Felony conviction. Tom had been living with a suspended driver’s license for five years and thought nothing could be done. Tom had served his time, had been sober for several years and wanted to work and contribute to society. He took care of his parents who drove but were very elderly. LSSM assisted Tom in obtaining limited driving privileges. Tom was required to have an ignition interlock installed and obtained limited driving privileges which included driving for employment/education purposes, medical/recovery reasons and to drive his elderly parents to medical appointments and to shop for their daily necessities.

Kathryn had been in a very controlling and physically abusive marriage. Throughout the marriage, her husband had strangled her on more than one occasion, beat her, and threw objects at her. He also threatened to kill her. The abuse sent Kathryn to the hospital and law enforcement referred her to LSSM. LSSM helped Kathryn obtain a Full Order of Protection against her husband, and represented her in an Adult Order of Protection action filed in retaliation by her husband against Kathryn, which was ultimately dismissed. LSSM also provided Kathryn an attorney to represent her in a Dissolution of Marriage action, so she can be free of her husband for good.
Legal Services of Southern Missouri’s (LSSM) Volunteer Lawyers Project (VLP) worked towards fulfilling the goals and objectives as set forth in LSSM’s Private Attorney Involvement (PAI) Plan. The VLP focused on recruitment and retention of volunteer lawyers and at the end of 2020, there were 354 southern Missouri lawyers available for volunteer legal services.

**BARRY**
- Donald Cupps
- Marc Edmondson
- James Randall
- Chris Weber

**BUTLER**
- John Beaton
- Janet Brown
- Rebecca Burns
- Scott Dale
- Wallace Duncan
- Matthew Edmundson
- Keith French
- William Gresham
- Luke Henson
- Ralph Innes
- Mark Kennedy
- Carl Miller
- Scott Robbins
- Joe Scott
- John Scott
- Kendra Scott
- Robert Smith
- Kyle Warren
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**CAPE GIRARDEAU**
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- Lynne Chambers
- Donald Cobb
- Brandon Cooper
- Lesley Dormeyer
- Phillip Dormeyer

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- Dianne Hansen
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- Deanna Scott
- Patricia Shilling
- Harry Styron

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- Mel Gilbert
- Andrew Mead
- George Shaffer

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- Sheila Rennison
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**DOUGLAS**
- Karen Bates-Crouch
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**DUNKLIN**
- John Atwill
- Richard Edgington
- H. Max Hilfiker
- James Keen
- Inga Ladd
- Lesley Lynn
- Jeffrey McCormick
- Terry McVey
- Shannon Morgan
- Cameron Parker
- Mark Pelts
- Daren Robertson
- Jimmie Stokley
- Daren Todd
- John Welch

**GREENE**
- David Adair
- Greg Aleshire
- Nicholas Allen
- Derek Ankrom
- Melissa Bade
- C. Ron Baird
- Clate Baker
- Kristoffer Barefield
- Joseph Barker
- M. Elise Barker
- Dylan Bates
- Gary Bishop
- Sativa Boatman-Sloan
- Karsten Breidenes
- J. Michael Bridges
- Amanda Burdick-Brown
- Leland Bussell
- Matthew Button
- Lloyd Carmichael
- John Carnahan
- Shay Cash
- Neil Chanter
- Martin Chmielik
- Donna June Clark
- Jason Clough
- Holly Clouse
- Sam Coring
- Michael Cosby
- Chad Courtney
- Charles Cowherd
- Amy Crites
- Michael Cully
- Robert Curran
- Jeff Davis
- Jonathan Davis
- Michael DeArmon
- Deborah Dodge
- Sarah Donelan
- Arthur Duncan
- Joseph Easter
- Edward Eckelkamp
- Haley Ethridge
- Douglas Evans
- Angela Ferguson-Allard
- Doug Fredrick
- Dwayne Fulk
- Curtis Garner
VOLUNTEER LAWYERS PROJECT

Steven Garner
Jon Gold
Ginger Gooch
Teresa Grantham-Fiester
Brent Green
Glenn Green
Laura Greene
Allison Greenwade
Kaiti Greenwade
J. Chandler Gregg
Brian Hamburg
Reidar Hammond
Elyse Hartley
Arthur Haseltine
Mark Haseltine
Mike Held
Andy Hodges
Crista Hogan
Christian Horton
Craig Hosmer
Robert Ingold
Janice Irwin
Marsha Jackson
George Johnson
Kenneth Johnson
Danielle Kincaid
Ray Lampert
Robert Lewis
Andrew Lipscomb
Ann Littell Mills
Rodney Loomer
Kimberly Lowry
Aaron Lyons
Anne Mason
Heather McBride
Lisa McKay
Mike Mergen
Michael Merrigan
J. Matthew Miller
James Miller
Jeffrey Mitchell
M. Scott Montgomery
Bryan Musgrave
Melanie Myears
Angela Myers
Eric Nau
Danny Nelson
Arthur Olson
Betty Pace
Daniel Parmele
Adam Pihana
Jonathan Pitts
Larry Pitts
Jennifer Placzek
Amy Poe
James Poe
Gary Powell
Lisha Prater Seery
Brennan Pratt
John Pratt
J. Craig Preston
Kevin Rapp
Catherine Reade
Shelly Reece
Randi Rechurch
Danielle Reid
Kyle Reinert
Kenneth Reynolds
Brian Risley
William Robb
Joshua Roberts
Laura Robinson
Lori Rook
Shelly Rosenfelder
Brett Roubal
E. Justin Rouse
J. Rick Royce
Jean Ryan
Robert Schaeffer
Margaret Schlachter
Matthew Schmidt
Brett Schneider
Joseph Sheppard
Lisa Sims
Jason Smith
Scott Smith
Mike Textor
Linda Thomas
Terry Tolbert
Jacob Uhler
Richard VanPelt
David Vaughn
Nick Venute
Lee Viorel
Jim Wei
Christopher Weiss
Larissa Whittingham
David Wieland
Amanda Wolf
Daniel Wooten
Jacqueline Wright
Kathryn Yates
Laura Young
HOWELL
Larry Burton
Rickey Farrow
Chrys Fisher
Lynsie Gabel-Upton
Jacob Garrett
Justin Nelson
Zane Privette
Todd Thorn
Kenneth Wagoner
Raymond Williams
Roy Williams
D. Colin Young
JACKSON
Michele Buschart
JASPER
Charles Genisio
Bryan Stevenson
LACLEDE
Lynne Brand
Christine Hutson
LAWRENCE
John Cowherd
Darlene Parrigon
David Payne
Ryan Ricketts
Joseph Woodcock
MADISON
Nathaniel Bollinger
Dwight Robbins
MARION
James Wallace
MISSISSIPPI
Claire Poley
Tabatha Thurman
NEW MADRID
Chance Hunter
Brandon Sanchez
Susan R. Warren
OREGON
Jeri Leigh Caskey
W. Swain Perkins
PEMISCOT
Daniel Cornacchione
Joshua Tomlin
PERRY
Wade Schuster
PHELPS
Carolyn Buschjost
Matthew Butcher
James Crump
Carrie Gerischer
Edward Hoertel
Ginger Joyner
Richard Skouby
Robyn Strange
Emily Woodward-Guffy
VOLUNTEER LAWYERS PROJECT

POLK
Jeffrey Anderson
Kevin Fick
Craig Heidemann
Jessica Lightfoot

PULASKI
Ronda Cortesini
John Farris
David Lowe

RIPLEY
Devin Kirby
Siegrid Maness
Beth Moutrie
Dale Nunnery
Samantha Evans
Monte Phillips
Edward Thompson

SCOTT
Alan Beussink
Joseph Blanton
David Edwards
Cory Fitzgerald
Kim Heckemeyer
Charles Leible
Frank Marshall
James McClellan
John Moore
David Potashnick
Rebecca Reed
Thomas Robison
E. Sue Schuerenberg
Francis Siebert
Stephen Taylor
Fred Thornton
Richard Whiffen

ST. LOUIS
Keri Smith

STE. GENEVIEVE
Jacquelyn Gonz
Robert Huelskamp

STODDARD
William Butler
Justin Kelley
Yewell Lawrence
Joel Mitchell
Michael Moroni
Robin Northern
Donald Rhodes
James Tweedy
Briney Welborn

TANEY
Rudy Arambulo
Debra Hilton
Don Ingrum
William McCullah
Teresa Olson
Matthew Troke
Raye Tucker
Hannah Versemann
Brandi Ward

TEXAS
Jaired Hall

WARREN
Lauren Hopkins

WASHINGTON
Bradley Van Zee

WAYNE
Joy Ferguson
Michael Hackworth
Jennifer Thompson
Hannah Westmoreland

WEBSTER
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Kara Hofman-Johnson
Teresa Housholder
Luther Kemp
Kristin Krebs
David Replogle
**JUSTICE FOR ALL**
**CAMPAIGN CONTRIBUTORS**

All contributions to the Justice For All Campaign are used to provide civil legal services to low-income Missourians in our 43-county service area. We appreciate and recognize the support of the following donors:

### Benefactor ($40,000 and above)
- Baylard, Billington, Dempsey & Jensen, P.C.
- Price Cutter Charity Championship
- Strong-Garner-Bauer, P.C.

### Sustaining ($10,000 - $19,999)
- Empower Others, Raymond James Charitable Endowment Fund
- Branson Hills Golf Club
- Branson’s Dinosaur Museum
- The Honorable Bob Barney
- Scott Bellm
- Beth’s Photography
- Big Air Trampoline
- The Big Biscuit
- Big Time Results
- Branson Hills Golf Club
- Branson’s Dinosaur Museum
- The Honorable Jason Brown
- Burger King
- Robin Carlock
- Carnahan, Evans, Cantwell & Brown, P.C.
- Casey’s
- Charity Fent Cake Design
- Civil Kitchen
- The Clever Barn
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- Creava Studio
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- Mike DeArmon
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- Delta Document Shredding
- Dickerson Park Zoo
- Druff’s
- Dye Seed Service
- Edge Supply Company
- The Elder Law Group
- Fetch Pet Supplies
- Kevin Fick
- 5 Elements Studio
- Fitness 4U
- Focus Bank
- 4 By 4 Brewing Company
- 417 Brews
- Michael Gibson
- Danny R. Golden
- Gotta Getta Limo
- Grand Country Music Hall
- Marcus Grisham
- Hall Ansley PC
- Hamra Enterprises
- Harley Davidson
- Elyse Hartley
- Horrmann Meats
- Tommy Hawks
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- Highway 125 Marina
- Holden Law Office
- Hollywood Wax Museum
- Christiaan Horton
- Curtis Horton
- Hy Vee
- Itty Bitty City
- Jazzercise
- Ted L. Johnson
- Jones Musgrave LLC
- The Jungle Gym
- Kansas City Zoo
- Lawrence & Alison Kasten
- Jared Keeling
- Jeff Keeling
- Steve Kellogg

*All funds received by Legal Services of Southern Missouri are spent in accordance with the Legal Services Corporation Act or Public Law 104-134.*
JUSTICE FOR ALL
CAMPAIGN CONTRIBUTORS

Jim Justus
Kennedy, Kennedy, Robbins & Yarbro, LC
Keeter Center
Law Office of Yewell G. Lawrence, Jr.
Chip Lee
The Limbaugh Firm, PC
Rod Loomer
The Magic House
Law Offices of Mary Lou Martin
McDonald’s
Meike Aton Art
Mike Mergen
Mochas and Meows
The Honorable Kerry Montgomery
Charla Moore
Mother’s Brewing Company
Tom Motley
Brady Musgrave
Jeremy Myers
National WWI Museum and Memorial
Neale & Newman
David Olive
Ozark Mountain Popcorn
Ozarks Elder Law
Painting With A Twist
Panera Bread
Persimmon Hill Farm
Bob Phillips
Scott Pierson
Adam Pihana
Pineapple Whip
Pink & White Nail Studio
Pizza House
Plaza Tire Service

Judson Poppen
Lee Poppen
Presley Country Jubilee
Pure Hot Yoga
Ransin Injury Law
David Ransin
Lynn Ransin
Red Lobster
Jake Reinbold
Reuna Fitness
Revive Juice & Coffee Bar
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Springfield Music
Star Cakes
Still Waters Lakefront Resort
Bradley Stoops
The Honorable J. Edward Sweeney
Tanger Outlet
37 North Expeditions
Turpentine Creek Wildlife Refuge
Tweedy Law Office, LLC
Jeff Upp

The Urban Cup
Veteran’s Memorial Museum
Walsh Law Firm
Brianna Warner
Emily Weil
Wendy’s-Sam, June & Mike Hamra
Wheeler Gardens
Dan Wichmer
Scott Wichmer
Wild Animal Safari
Rodney Witt
Amanda Wolf
Wonderworks

In Memory of Jerry Redfearn
Sharon & Mark Alexander
Grier & Betsy Huffman
Marilyn S. Huffman
Sherry Huffman
The Roy W. Slusher Foundation
Hilary Lyndon Sommer

Special Funding or Grants
Cape Girardeau County, MO
Care Connection, Inc.
Greene County, MO
Interest on Lawyers Trust Accounts Foundation
Legal Services Corporation
MARCH
Missouri Department of Social Services
Southeast Missouri Area Agency on Aging
Southwest Missouri Area Agency on Aging
State of Missouri
JUSTICE FOR ALL
CAMPAIGN CONTRIBUTORS

STOP (VAWA)
The Missouri Bar
The Missouri Bar
Foundation
Victims of Crime Act
(Violence Against Women
Act)
Webster County, MO
### Legal Services of Southern Missouri

#### Statement of Activities
For the Year Ended December 31, 2020

<table>
<thead>
<tr>
<th>Support and Revenue</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Grant and Contracts</td>
<td>5,647,606</td>
</tr>
<tr>
<td>Donated Services</td>
<td>11,875</td>
</tr>
<tr>
<td>Other Support</td>
<td>81,146</td>
</tr>
<tr>
<td>Interest Income</td>
<td>20,722</td>
</tr>
<tr>
<td>Gain/(Loss) on sale of property &amp; equipment</td>
<td></td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$5,761,349</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff salaries</td>
<td>2,936,140</td>
</tr>
<tr>
<td>Staff benefits</td>
<td>1,097,133</td>
</tr>
<tr>
<td>Building space/rent</td>
<td>195,713</td>
</tr>
<tr>
<td>Equipment rental/maintenance</td>
<td>33,560</td>
</tr>
<tr>
<td>Office supplies and postage</td>
<td>73,250</td>
</tr>
<tr>
<td>Office equipment</td>
<td>49,729</td>
</tr>
<tr>
<td>Telephone</td>
<td>60,711</td>
</tr>
<tr>
<td>Travel</td>
<td>6,106</td>
</tr>
<tr>
<td>Training</td>
<td>29,674</td>
</tr>
<tr>
<td>Library expenses</td>
<td>26,687</td>
</tr>
<tr>
<td>Insurance</td>
<td>35,605</td>
</tr>
<tr>
<td>Dues and fees</td>
<td>26,460</td>
</tr>
<tr>
<td>Audit</td>
<td>16,640</td>
</tr>
<tr>
<td>Litigation expenses</td>
<td>106,216</td>
</tr>
<tr>
<td>Attorney fees for client cases</td>
<td>394,016</td>
</tr>
<tr>
<td>Donated attorney fees for client cases</td>
<td>11,875</td>
</tr>
<tr>
<td>Contract services</td>
<td>327,115</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>9,639</td>
</tr>
<tr>
<td>Depreciation</td>
<td>47,470</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$5,483,739</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Change in net assets</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>$ 277,610</strong></td>
<td></td>
</tr>
</tbody>
</table>

| Net assets beginning of year             | **$ 4,604,762** |
| Net assets, end of year                  | **$ 4,882,372** |

### Legal Services of Southern Missouri

#### Statement of Financial Position
on December 31, 2020

<table>
<thead>
<tr>
<th>Assets</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Current Assets</td>
<td>4,876,101</td>
</tr>
<tr>
<td>Property and Equipment (net of depreciation)</td>
<td>1,175,128</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$ 6,051,229</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Liabilities and Net Assets</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Current Liabilities</td>
<td>516,745</td>
</tr>
<tr>
<td>Long-Term Debt</td>
<td>652,112</td>
</tr>
<tr>
<td>Net Assets - Unrestricted</td>
<td>3,082,667</td>
</tr>
<tr>
<td>Net Assets - Temporarily Restricted</td>
<td>1,799,705</td>
</tr>
<tr>
<td><strong>$ 6,051,229</strong></td>
<td></td>
</tr>
</tbody>
</table>
VALUE OF JUSTICE: LEGAL SERVICES OF SOUTHERN MISSOURI BY THE NUMBERS

Legal Services of Southern Missouri places a high value on supporting families, protecting children, securing economic opportunity, and preserving health and home. These are the values supported by the civil legal aid work across southern Missouri. The following tables express the Value of Justice for those who were fortunate to obtain legal aid.

**CASES OPENED BY PERCENTAGE**

- Family 53%
- Housing 9%
- Consumer 14%
- Juvenile 10%
- Other/Multiple Topics 12%
- Inc. Maintenance/Health 2%

**DISPOSITION OF APPLICATIONS**

- Judicare Pro Bono 10%
- Staff 31%
- Denied 59%

**APPLICATION BY METHOD**

- Telephone 53%
- Web 25%
- In Person 2%
- Court/Other Referral 3%
- Internal Duplicates 8%
- Other 9%

LSSM processed 6,119 applications in 2020.

Of this number, we are only able to:

1. Help 2,499 or less than 1% of the 260,653 poor persons in the service area; and

2. Help less than 1 out of 4 applicants.
There are four Legal Aid programs in the state.
CURRENT LSSM STAFF

HEADQUARTERS
809 North Campbell Avenue
Springfield, MO 65802
Phone: (417) 881-0533
Fax: (417) 881-2159
Toll Free: (800) 444-4863

Executive Director
Daniel R. Wichmer

Director of Development
Sharon A. Alexander

Director of Finance
Connie Gardner
Cody Schroeder

Deputy Director
Amanda Pearl

Managing Attorney Intake, Advice & Referral Services
Joe Hills

Managing Attorney, Juvenile Unit
Rina Edge

Managing Attorney, Family Unit
Robert Asperger

Staff Attorneys
Charlton Chastain
Cameron Casad
Brooke Downing
Andrew Smith
Megan Tunget
Jerald Wallut
Bri Warner
Barbara Wilkey

Executive Assistant
Anita Fonner

Accounts Payable
Clerk-Help Desk
Mildred Foote

Administrative Assistant
Sarah Villines

Paralegals
Jeanne Crawford
Kelley Fleming
Teresa Gammon

Gabrianna Gardner
Jori Linton
Charla Moore
Megan Van Natta
Renea Vaughn (West Plains Satellite Office)

Caseworker
Melissa Keys

Intake Specialists/Receptionist
Lori Carleton
Kimberly North
Shelley Rhoads (West Plains)
Tarah White (West Plains)
Knial Piper

CAPE GIRARDEAU OFFICE
1704 Broadway, #102
Cape Girardeau, MO 63701
Fax: (417) 881-2159
Toll Free: (800) 444-4863

Managing Attorney
Ken O’Neal

Staff Attorneys
Tamara Carlson
Trevor Wieprecht

Support Staff
Angel Watkins
Alayna Wood

FAMILY JUSTICE CENTER
1418 East Pythian Street
Springfield, MO 65802
Phone: (417) 351-6176
Fax: (417) 881-2159

Staff Attorney
Brook Demm

Paralegal
Carrie Farmer

Social Worker
Ashley Hamp

O’Reilly Center for Hope
1581 East Dale Street
Springfield, MO 65803

Staff Attorney
Antonio Hansberry
(417) 225-7499

ROLLA OFFICE
1000 North Pine, Suite B
Rolla, MO 65401
Fax: (417) 881-2159
Toll Free: (800) 444-4863

Managing Attorney
Ken Leiser

Paralegals
Amber Freeman
Sheryl Wilburn

SIKESTON OFFICE
Fax: (417) 881-2159
Toll Free: (800) 444-4863

Deputy Director
Lew Polivick

Staff Attorneys
Mike Cato
Carol Tanksley
Keith Lewis
Carrie Lape

Support Staff
Lisa Cogdill
Jessica Harville

WORKFORCE DEVELOPMENT OFFICE
2900 East Sunshine Street
Springfield, MO 65804
Phone: (417) 841-3323
Fax: (417) 881-2159

Staff Attorney
Mark Fels